

## Appendix 1 – Strategy Summary

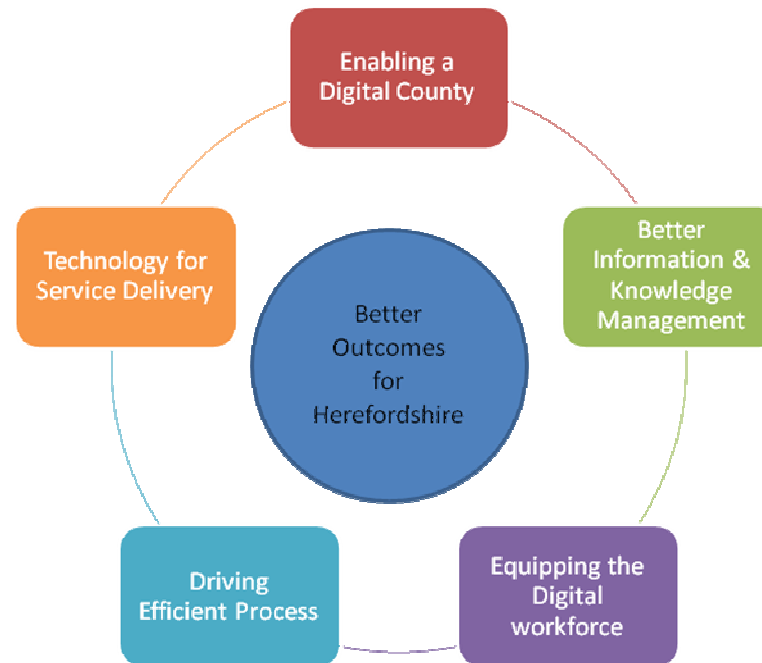
### Vision:

To use information and technology to improve outcomes for our communities, drive excellence and efficiency in service delivery  
improve the experience of our service users, working in partnership with others

### Principles – Information:

- Better information use results in better decisions and better services
- Information is a valuable shared organisational asset – capture once, use many times
- Information requires consistent and proactive management from creators and users to extract maximum value from it
- Information needs to be kept valuable (Confidentiality, Integrity, Availability)
- Information literacy is an essential requirement for all staff
- Information expectations are explicitly built into provider agreements' from whom we commission services

### Objectives:



### Principles – Technology:

- Use of existing technology assets will be maximised
- Have a defined (and limited) range of technology standards will be adopted to maximise efficiency, enable interoperability and consistency of user experience
- Development of new technologies/applications will be balanced alongside sustainability of existing
- IT literacy is an essential requirement for our staff
- Technology expectations are explicitly built into provider agreements' from whom we commission services

